

Terms & Conditions for dealer sub-service work are as shown.

The rate to all dealers is *\$65.00 per minimum hour per machine (*requires the pre-purchase of a minimum 15 pre-paid service calls to get this rate.), otherwise the rate is \$75.00 & any parts, expenses such as tolls, parking, (if applies). Travel in our regular service area is NO CHARGE. Travel rates outside our regular area may vary depending on state and county. Air travel rates will be quoted (if applies).

ALL request for service MUST be sent via e-mail to rapidcopier@aol.com showing who is ordering this service, Along with: Customer name, COMPLETE ADDRESS, phone #, name of person making complaint, MAKE, MODEL, SERIAL #, Problem (in detail), Billing status (ie; billable, contract, wrnty, COD, etc.). The service call is guaranteed for a period of 10 days or a pre-determined amount of copies depending on the segment of machine (which ever comes first). Service call time used: Example- We go out to your customer and after being there for 10 minutes or so and find a parts is needed, we will return to install the part and complete the call on the remaining time on the hour. If additional time over the first hour is needed, we will bill you every 15 minutes additional.

If we are sent to a customer and they are not there or refuse service or there are any reasons not caused by Rapid Copier Service Co. that we can not perform the service call, you will be billed a minimum charge of \$50.00 & expenses for that trip to the customer's location. Part(s) needed are to be ordered by you and can be shipped to our location or to the customer for installation (advise us via email when the parts are AT the customers location). If we have the part(s) in our stock we can use from our stock and charge you our cost plus 10% for item(s) used.

Terms are net TEN (10) days from the date of service (unless prior arrangements are made) on all invoices due to Rapid Copier Service Co. If payment is not received within 10 days we will add \$15.00 to the net invoice total on day 11 and every 10 days after. Return check and / or credit card denial fee is \$50.00 (no exceptions). Rapid Copier Service Co. will send your invoice / report for work performed via email. Payment should be made from this invoice. Special order parts are not returnable. All sales are final.

Print this form, sign it and fax it back to us @ 215-942-9768

Date: _____

Approved by: _____ Dealer: _____

If you would like us to bill a credit card for any future amounts due, fill out below.

C.C. Type: _____ C.C. # _____ Exp: _____

V code on back of card (Visa & M.C.): _____

Name on Card: _____

C.C. Address: _____

X _____ Print Name: X _____

I authorize Rapid Copier Service Co to charge my credit card for approved future invoices.

Rapid Copier Service use

Accepted by RCS: _____ Date: _____

Terms: _____ T: _____ MC: _____ PPSC: Y - N

Notes:

Rapid Copier Service Co
215-942-9766 / Fax 215-942-9768
Nationwide 1-866-891-1620 / www.rapidcopier.com